

JOB DESCRIPTION – OSHKOSH OPERA HOUSE FOUNDATION

A/K/A THE GRAND OSHKOSH

Title: Bartender / Server

Reports to: Lounge Manager

Classification: Part-time, non-exempt

Position Purpose:

This position is responsible for providing an excellent customer experience through beverage and snack service from The Grand Lounge and its satellite locations.

Primary Responsibilities:

- Deliver a consistently high level of customer service to a wide variety of patrons.
- Adhere to all alcohol service rules, regulations, guidelines, and company policies.
- Keep bar and lounge areas clean in accordance with company guidelines and requirements of local health department.
- Maintain an accurate cash drawer throughout the night and account for discrepancies.
- Develop an efficient work pace to accommodate the variety of events and serving opportunities.
- Accurately mix drinks and cocktails to ensure a consistent customer experience.

Experience and Qualifications:

- 1 + years of Bartending experience preferred.
- Current Oshkosh Bartending License, or ability to attain, required.
- Must be able to lift 20 pound boxes and stand for a 6-hour shift.
- Strong customer service and interpersonal communications skills.
- Ability to work efficiently in a fast paced environment.
- Must be able to work unsupervised, independently, or with a team, based on event.
- Basic math skills.

Background Check Requirements:

- Satisfactory criminal and financial background check required.

The above position description is not intended to be a complete listing of duties but merely a statement of examples of common duties to be performed. The Oshkosh Opera House Foundation reserves the right to amend the above example at any time.

To apply, please send resume to:

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